

# Social Pedagogy in Action – a field trip

Hamburg, 22<sup>nd</sup> – 24<sup>th</sup> April, 2013

Working with children at the edge of care, in fostering and residential settings, including the costs of social pedagogic services.

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## <u>Programme</u>

### Day one

### A focus on fostering

Gain an insight into some of the services offered by one of Hamburg's largest social services provider, "Rauhes Haus", a foundation of Germany's protestant church (www.rauheshaus.de). Social Pedagogue and Head of Services Raimund Menzel and his staff will introduce:

- Professional consultancy for foster services and foster carers
- Residential child care "Hilfen unter einem Dach" (help under one roof)
- Services for disabled children
- Mother/father child units

The focus will be on the role of fostering in Germany, followed by a discussion covering reflections on key differences to the UK.

#### **Experiential Education**

Time to get active on a city tour of a different kind: Social Pedagogue Juergen Weissmann from Steps-Training (www.steps-training.de) will combine a City-Bound-Tour with a celebration of World-Earth-Day. This fun-packed GPS navigated tour will show you some of the sights of Hamburg as you seek "treasures", and at the same time provide a flavour of experiential pedagogy. See for yourself the formative nature of the exercise on the group! Reflection and some theoretical background will illustrate the use of this social pedagogic method in working with children and young people.

#### A comparison – opportunities and limitations

Over dinner, enjoy talking with Social Pedagogue Kristina Rossmeissl, former Hackney Consultant Social Worker and current member of the Jacaranda training team. Kristina is Assistant Head of Service in a statutory service, covering Fostering, in the north-east of Hamburg. (www.kreisstormarn.de/kreis/fachbereiche/jugend/dienste.html)

This is an opportunity to discuss the theory and practice of the fostering services, as well as opportunities and limitations of Social Pedagogy within social care and social work settings in the UK. The discussion will include a look at Social Pedagogy in German fostering and residential services and how it compares to the "UK way of working", highlighting both merits and areas for development in both systems.

### Day two

#### Between professional fostering and residential care

A guided tour through the SOS-Kinderdorf Harksheide (http://www.sos-

kinderdorf.de/sos kinderdorf\_harksheide\_de\_unser\_angebot\_unser\_angebot.html) by Social Pedagogue Manfred Thurau. This 1963 purpose-built village for children up to age of 18 has 20 houses with additional workshops, common meeting hall, apartments for staff and admin units. Each house is managed by a "Village Mother", either an "Educator" or Social Pedagogue who lives in and cares for up to 6 children with various needs. Between two and three "Educators" or Social Pedagogues assist each "Village Mother" in fulfilling their duties. The tour will end with a lunch and dialogue with children and staff.

#### On the edge of care and child protection

Visit the Hamburg-Harburg "child protection centre" (<a href="http://kinderschutzbund-hamburg.de/ksz-harburg.html">http://kinderschutzbund-hamburg.de/ksz-harburg.html</a>) These centres operate nationwide; the umbrella organization is the "Deutscher Kinderschutzbund" (<a href="http://www.dksb.de/content/start.aspx">http://www.dksb.de/content/start.aspx</a>) - their motto is: the lobby for children!

Ralf Slueter will guide us through the early intervention and preventative work offered by this centre, providing services to children, young people and families with complex needs, including conflicts that escalate to violence. The centres mainly tackle violence against children and distinguish various forms of violence, namely: physical abuse; mental abuse; neglect and sexual abuse. They operate a phone hotline and offer consultation, advice and counseling and run courses for professionals.

#### Social Pedagogy - the academic discipline

We anticipate meeting academic Prof. Dr. Harald Ansen from HAW (*Hochschule fuer angewandte Wissenschaften*) University of Applied Sciences Hamburg. We will learn about the Social Pedagogy degree course, including its length, content and subjects, as well as roles and career options for Social Pedagogues in Germany, practical placements and specifically roles of Social Pedagogues within the fostering and residential care sectors in Germany. We will also look at the costs of social services in Germany, including whether there is a private equity interest in the "market". There will be plenty of opportunity for questions and time to reflect.

## Day three

#### Refuge for girls and young women

Meet Social Pedagogue Myriam Schrank, Head of Service of "Zuflucht", a refuge for migrant teenage girls suffering from family violence and forced marriages, based at the non-profit association Basis & Woge e.V.(www.basisundwoge.de) Our hosts will explain about referral and admission processes, their provision of secure ad hoc accommodation, the team of qualified staff, crisis intervention and stabilization as well as a search for perspectives.

#### Reflection time!

The field trip in total will be rounded up by Social Pedagogue Melanie Benthe. Melanie has worked in the UK in a fostering team and is also part of the Jacaranda training team. She works and lives in Hamburg. She will assist and facilitate this session which is an opportunity for you to analyse, reflect on and discuss your observations, talks and experiences from the onsite visits and meetings.

See below for Terms and Conditions and your booking form!

## Comments from a past field trip

### What did you learn during the fieldtrip?

"Wow! Where to start – Hamburg/Germany has a very localised and responsive to the community in regards to social services; it is significantly cheaper; that professionals and clients are trusted to make the right decisions; that social service intervention seems to be viewed in a more positive light; that there are more "consequences" for children should they not meet the standards expected of them; that there is more emphasis on "attachment" and as such placements are more stable and last for longer... I could go on!"

Registered Manager, Local Authority children's home (May 2012)

### Visit Hamburg

http://english.hamburg.de/

#### City of Hamburg

In the North of Germany and in the heart of Europe; Hamburg is Germany's second largest city (1.7 million inhabitants) and offers an excellent quality of life and international flair.

### City on the water

Hamburg is a city on the water. The "Alster", a 1.6 km² large lake in the middle of the city, is the perfect place for sailing, canoeing and rowing; not just for sportspeople but also for city people who prefer a leisurely boat trip on a summer's evening. The river Elbe flows through Hamburg and connects the city and its international harbour with the world.

#### Dynamic city

Hamburg is one of the most dynamic commercial centres in Europe, with a strategic focus on six innovative areas: aviation (Airbus), the international port and logistics, IT and media, life sciences (biotechnology, medical technology and health care), nanotechnology and renewable energies. Competence clusters interlink companies, universities and research institutes.

#### Green city

Hamburg is a green city, with 5 million trees and numerous large parks making life in this city very pleasant. Whether at the weekend, or after work and whatever the weather; Hamburg citizens enjoy the parks at the "Alster", the 140 hectare large "Stadtpark" or the flower paradise "Planten un Blomen". Europe's greenest city offers a wide range of possibilities for everyone who enjoys spending time outdoors.

#### City of culture

Hamburg is a city of culture. A vibrant theatre scene offers everything from big, classical productions to fringe theatre. Hamburg is famous for its ballet and is the third largest musical city after New York and London. Fifty museums offer a varied programme of exhibitions and collections. The Beatles played in the Hamburg Starclub and today world stars are at home in the arenas and on the stages of the city.

#### City with many faces

Hamburg is a city with many faces. Streets with beautiful art nouveau buildings and old villas inter-change with post-modern architecture. The historical "Speicherstadt" with its old brick buildings is mirrored in the glass facades of the new "HafenCity". The city is divided up into districts, each with its own character; Altona, Blankenese, Eppendorf and many more.





## **Travel and Accommodation**

Travel and accommodation must be booked by the participants; Jacaranda makes recommendations regarding suggested arrival airport/s and hotel accommodation.

**Closest airport:** 

Hamburg Airport: <a href="http://www.airport.de/en/index.phtml">http://www.airport.de/en/index.phtml</a>

We suggest that <a href="http://www.skyscanner.net/">http://www.skyscanner.net/</a> is a good website to use in order to find the most appropriate flight route from an airport near you, to Hamburg. This website provides a range of options that can be ordered according to your preferences e.g. by cheapest flight. This offers the chance to compare airlines according to price, location, times of flights etc.

From Hamburg airport, a train, called the "S-Bahn" (suburban rail network) will take you into the city. Line S1 operates every 10 minutes between Hamburg Airport and Hamburg's central railway station, "Hauptbahnhof", a journey of only 25 minutes. The "Hamburg Airport (Flughafen)" S-Bahn station is directly in front of the terminals and is easily reached by lift, escalator or stairs.

#### **Accommodation:**

Following feedback from previous field trips, we suggest that all participants stay in the same hotel and have therefore made a provisional, group reservation at <a href="https://www.motel-one.com/uk/hotels/hamburg.html">www.motel-one.com/uk/hotels/hamburg.html</a> This hotel is well situated for the field trip.

Motel One Hamburg-Alster Steindamm 96-102 D-20099 Hamburg

Tel.: +49/40/4192497-0 Fax: +49/40/419249710

hamburg-alster@motel-one.com

**NOTE**: please make your own hotel reservation directly with the hotel. The provisional booking is made at the hotel's standard rate of €69 per person, per night (with the exception of Sunday night, which is charged at €89). Breakfast is at €7.50 and can be booked as you go along. In order to book, please complete the attached form, called, "Motel One Booking Form Jacaranda" and <u>return it directly to Motel One</u> as per the instructions on the form.

If you prefer alternatives please check <a href="http://www.booking.com">http://www.booking.com</a> which offers a good choice. If you do opt to book alternative accommodation, please be aware that you will be responsible for getting to centrally arranged meeting points on time.

Please let us know to your earliest convenience whether you will book with Motel One Hamburg Alster so that we can modify the provisional booking accordingly.

## **Costs and Terms**

All costs relating to the field trip, including travel and accommodation, insurance, subsistence and local travel during the field trip must be paid for and arranged by the participants. We anticipate the cost of travel and accommodation to be approximately £500 per person.

Jacaranda charges an arrangement fee of £480 + VAT per participant. This is payable within 14 days of receipt of invoice which will be sent to you once we have received your booking form (see below). The arrangement fee is non refundable if the participant is unable to attend the field trip.

The programme may be subject to change due to the availability of presenters or unforeseen circumstances. Jacaranda cannot be held responsible or liable in these circumstances and whilst we will make every effort to find replacement activities, such changes do not result in the participants' right to claim full or partial refund of the arrangement fee.

Participants are responsible for their own travel planning, and relevant documentation, this explicitly includes: valid passport, visa if non EU citizen and travel insurance.

#### What the "Social Pedagogy in Action" is...

It is a field trip to facilitate dialogue and help participants to build on and improve their understanding of social pedagogic approaches.

We are confident that it will be an interesting and enjoyable experience, as well as an inspiring opportunity to widen professional horizons.

We look forward to welcoming the participants of the Social Pedagogy in Action field trip in beautiful Hamburg and introducing you to Social Pedagogy in action.

If you have questions regarding this field trip you are welcome to contact us anytime: Ingolf Block on 07971 878 720 or at Ingolf@jacaranda-development.co.uk

## Jacaranda also provides:

- Permanent recruitment of qualified Social Pedagogues
- Accredited training (Level 4) in Social Pedagogy, including strategic consultancy and support for systemic change
- Permanent recruitment of qualified Social Workers for all service areas
- Field trips to Germany to see Social Pedagogy in action

Please contact us for details and costs of services and for references and referees ingolf@jacaranda-development.co.uk or 07971 878 720 or abby@jacaranda-development.co.uk or 07970 512 386



## **Booking a place**

If you wish to participate in the "Social Pedagogy in Action" field trip, please read the Terms and Conditions and complete the below booking form and email it to Ingolf Block at <a href="mailto:ingolf@jacaranda-development.co.uk">ingolf@jacaranda-development.co.uk</a>

## **Terms and Conditions**

#### 1. Payment terms

Payment of the Jacaranda arrangement fee must be made within 14 days of receipt of our invoice, which will be issued as soon as we receive your booking form.

#### 2. Bookings

Bookings must be made by email, completing the form below. This booking is for the arrangement of the field trip only. You are responsible for making your own travel and accommodation bookings, including travel insurance. Jacaranda provides you with guidance and suggestions. See above.

#### 3. Transfers

Should circumstances mean that you need to transfer your place on the field trip to a colleague, the new participant will need to ensure all appropriate travel and accommodation arrangements are made. Any costs resulting from such a change must be borne by your organisation. If the transfer is made more than four weeks prior to the field trip, Jacaranda will make no change fee. If the transfer is made less than four weeks prior to the field trip, Jacaranda will charge a £30 change fee.

#### 4. Cancellations / Non-attendance

Should circumstances mean that you have to cancel your participation and are unable to transfer your booking to another colleague, or are unable for any reason to attend the field trip, the full Jacaranda arrangement fee will not be refunded. This includes late arrivals/missed sessions. You will be liable for your own travel, accommodation and any other costs you have incurred in booking the fieldtrip.

#### 5. Unforeseen circumstances

Unforeseen circumstances may require us to cancel the field trip. In such circumstances you will be given as much notice as possible and either a free transfer to another field trip or a refund of the Jacaranda fees paid. Jacaranda cannot be held liable for any travel and/or accommodation costs incurred by you, nor can Jacaranda be held responsible for any subsequent costs that might occur as a result of the cancellation.

#### 6. VAT

Our fees are subject to the relevant VAT rate.



# **Booking form**

Please email this form to: <a href="mailto:ingolf@jacaranda-development.co.uk">ingolf@jacaranda-development.co.uk</a>

I have read and agree to the Terms and Conditions above	Yes □	
Name of participant		
Contact details		
Address		
Email Address		
Telephone Number		
Mobile Number		
Organisation:		
Position in organisation:		
Date of booking:		
Queries to: Ingolf Block, 07971 878 720 or <a href="mailto:ingolf@jacaranda-development.co.uk">ingolf@jacaranda-development.co.uk</a> Bank transfer: Jacaranda Recruitment Ltd, Account No: 01134691, Sort Code: 30-98-42, Lloyds TSB		
Cheques payable to: Jacaranda Recruitment Ltd, 30A Belvedere Road, London, SE19 2HR		
Remittance made by BACS payment □ / cheque □ on (date):		
Signature: Prir	nt Name:	